

Customer Satisfaction Survey

Please evaluate the level of service you have experienced at our company, as we want to ensure that you receive an Excellent Customer Experience at We. Please fax your response to +91 9810138894 or Email- pradeep @rfconnectorhouse.com, and thank you for your time and consideration in helping us to improve!

Customer Service	Excellent	Good	Average	Poor	Very Poor
1. Please rate your overall satisfaction with the customer service at our company.					
2. Please rate the courtesy of our staff.					
3. Please rate the knowledge of our technical support staff.					
4. Please rate our staff on their enthusiasm for helping customers.					
5. Please rate our staff on their overall ability to make customers feel valued.					
6. Please rate our staff on expressing gratitude for your business.					
7. Based only on our customer service, would you recommend our company to friends & colleagues?	YES		NO		
Ordering and Product Delivery					
8. Please rate our Product Quality.					
9. Please rate your satisfaction with our Order Delivery.					
10. Please rate your satisfaction with our Pricing.					
11. Please rate our Product Availability.					
12. Please rate your satisfaction with our Catalog.					
13. Please rate your satisfaction with our Website.					
How Do We Compare to the Market	Best	Better	Same	Worse	Worst
14. Overall, how does our company's customer service compare to that of our competitors? Are we...					
15. Overall, how does our customer service compare to what it was 12 months ago? Is it...					
16. Please tell us about any instances of dissatisfaction you have experienced with the staff at our company.					
17. Please provide one way that our staff can improve the service that our company provides to customers.					
18. What other Products or Product Categories would you like us to provide?					

